



Your HVAC&R Business Partner

Friday, 15 March 2019

Dear Customer,

We take this opportunity to advise that there will be List and Net price changes as of the 15th of April, 2019. The majority of catalogue items including refrigerant will be affected by these price changes. This price change comes as a result of increasing supply chain and certain operational costs and where practical we have endeavoured to minimise the impact to you.

Heatcraft is committed to maintaining a competitive price position and providing value with a comprehensive product offering and value added service through our branch network.

Access to your updated 'net' pricing and our 'list' pricing is available via the Heatcraft **Smart@ccess** Online Customer Portal. You can gain access to this portal, by consulting your account manager, local branch or by registering your interest at www.heatcraft.com.au.

It is important to note that Heatcraft proactively reviews prices with our suppliers and general price changes where necessary are communicated via our website (<http://www.heatcraft.com.au/en-nz/newsroom/price-notifications>).

We thank you for your continued support and assure you that Heatcraft appreciates your business and looks to our long term mutual success.

Kind regards,

Wayne Ferguson
Managing Director

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