

## Business System Upgrade – Cylinder Rental Invoices September 2020

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Dear Customers,

Please see the following notification in relation to recent cylinder rental invoices.

Kirby typically invoice cylinder rental early in the month following the preceding rental period. As we were transitioning to a new ERP on the 1<sup>st</sup> of October, 2020 we invoiced cylinder rental on the 30th of September for the September rental period.

As a result, you may have received two (2) separate cylinder rental invoices dated September, 2020.

These invoices are for separate rental periods and can be explained as follows:

- Invoices dated the 03/09/20 relate to August Cylinder rental fees
- Invoices dated 30/09/20 relates to September Cylinder rental fees

For any other concerns relating to this change please contact your sales representative or local branch on 13 23 50, alternatively please email enquiries to [info@kirbyhvacr.com.au](mailto:info@kirbyhvacr.com.au).

Kind regards,



Brett Hedge  
National Sales & Marketing Manager