

## Business System Upgrade Statement Availability – October Invoices

---

Dear Customers,

Please see the following advice regarding the business system upgrade and some technical challenges occurred delaying the release of our latest statements.

This issue has specifically delayed the availability of Financial Statements for the October Invoice period for all customers. We are working to resolve this matter with urgency and will have this information available to all customers as soon as possible.

For any other concerns relating to this change please contact your sales representative or local branch on 13 23 50, alternatively please email enquiries to [info@kirbyhvacr.com.au](mailto:info@kirbyhvacr.com.au).

Kind regards,



Brett Hedge  
National Sales & Marketing Manager