



Your HVAC&R Business Partner

19th September, 2018

Dear Customer,

In recent months Heatcraft have received a number of supply chain cost increases impacting refrigerant gases and where possible we have tried to minimise impact to our customers to this point. Effective Tuesday October 2nd 2018, there will be an increase in the list prices of a select number of refrigerants.

Your "Net" pricing and our 'List' pricing is available via the Heatcraft Smart@ccess online Customer Portal our via your customer representative.

All customers can gain access to the Heatcraft Smart@ccess portal by consulting with your account manager, local branch or by registering your interest at www.heatcraft.com.au.

I thank you for your continued support, assure you that Heatcraft appreciates your business and we are committed to continually making improvements that add value to your business.

Yours faithfully,
Brett Hedge
Marketing Manager, Parts & Refrigerant
Kirby HVAC&R Pty Ltd

KIRBY HVAC&R PTY LTD A.B.N. 42 624 940 041
286 Horsley Road Milperra NSW 2214,
Locked Bag 63, Wetherill Park NSW 1851 Australia
Ph: +61 2 9774 7155 Fax: +61 2 9774 7205

13 23 50
heatcraft.com.au