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## FOR IMMEDIATE RELEASE

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## SMART ACCESS FOR HEATCRAFT CUSTOMERS

Heatcraft Australia has announced the launch of 'smart@ccess' – The Heatcraft Online Customer Portal.

The customer portal can be easily accessed via the Heatcraft website at [www.heatcraft.com.au](http://www.heatcraft.com.au) and has been designed with functions that will improve productivity by streamlining administration and project quoting.

“Our customers’ needs were paramount during the design phase”, says Gavin Tory, Director of Marketing, Heatcraft Australia & New Zealand. “smart@ccess is available 24/7 and provides our customers with secure access to their Heatcraft account allowing them to download account statements and invoices up to 90 days. They can also track their Gas2Go® cylinder activity, Coolcard™ status and pay invoices via credit card.”

Registered users are also able to utilise the heat load calculator and search a range of Heatcraft product, viewing their own unique pricing.

Account customers can register their interest online at [www.heatcraft.com.au](http://www.heatcraft.com.au) or contact their Account Manager on **13 23 50**.



**Heatcraft Worldwide Refrigeration®** is a global leader in commercial refrigeration serving over 70 countries worldwide building its vision of being first choice in refrigeration. Setting the global benchmark in customer service, Heatcraft is at the forefront of sustainable technologies providing innovative refrigeration solutions that enhance the way we live.

Part of Heatcraft Worldwide Refrigeration, **Heatcraft** is a leading wholesale distribution business catering for the refrigeration and air conditioning trades with a distribution network of over 70 branch outlets across Australia and New Zealand.

**The Heatcraft vision is to be the market leader in temperature and climate control solutions.**