



Your HVAC&R Business Partner

25/6/2018

Dear Customer,

Please be advised that due to cost pressure we are increasing our list prices on our refrigeration/HVAC equipment and a number of our complementary product ranges effective 16th July 2018. We are sensitive to the impact these changes may have on your business and assure you that we have worked with our suppliers to minimise the impact wherever possible.

Access to your 'Net' pricing and our 'List' pricing is available via the Heatcraft **smart@ccess** Online Customer Portal. You can gain access to this portal, by consulting your account manager, local branch or by registering your interest at www.heatcraft.com.au.

I thank you for your continued support, assure you that Heatcraft appreciates your business and we are committed to continually making improvements that add value to your business.

Kind regards,

A handwritten signature in blue ink, appearing to read "D. Mackey".

Damian Mackey
Managing Director/Vice President - Heatcraft Australia

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