

Kirby I.T. System Interruptions May 2020

Dear Customers,

We have been experiencing some system interruptions that have affected our store terminals, printers and Smart Access from the 30th April, 2020.

For any transactions conducted online, including online payments there may be a delay in processing these. Please ensure that you are following up orders or payments on the phone for anything urgent.

We are working to resolve this as a matter of urgency and are mindful that in an environment like this, the best method to transact with us will be in-store to ensure continuity.

There have been no disruptions with email and our stores can be contacted on 13 23 50. Your nearest branch can be located here <http://www.kirbyhvacr.com.au/contact-us/locator>.

Our sincere apologies if you have been inconvenienced by this matter and we will confirm when systems are operating normally.

Regards,



Brett Hedge
Sales & Marketing Manager