

Business System Upgrade October 2020

To all concerned,

As part of the ongoing investment in our organization, Kirby have undertaken an ERP system upgrade and will be migrating to our new system early October, 2020.

Whilst we expect minimal interruption and will endeavour to maintain regular service through our branch network, the change to the system means that there will be a maintenance period for Smart Access and there may be some delays with our electronic processes through this time. Sorry for any inconvenience this may cause.

Once the implementation is complete, there will be changes to the formatting of our quotations, invoices, reports and statements.

For any other concerns relating to this change please contact your sales representative or local branch on 13 23 50, alternatively please email enquiries to info@kirbyhvacr.com.au.

Kind regards,



Brett Hedge
National Sales & Marketing Manager