FUJITSU

GENERAL | AIRSTAGE



Customers simply need to purchase an eligible General Airstage reverse cycle wall mounted split system to receive a digital prepaid Mastercard® valued up to $200*.

MOST LOVED Finder AWARDS 2024 AIR CONDITIONER
TOP VALUE Finder AWARDS 2024 AIR CONDITIONER
EASIEST TO USE Finder AWARDS 2026 DUCTED AIR CONDITIONER

2023 WINNER PRO REVIEW
2024 WINNER PRO REVIEW
2025 WINNER PRO REVIEW
2026 AWARDS WINNER PRODUCT REVIEW

TOP RATED APPLIANCE BRANDS

Voted by Australians Winner TRUSTED BRAND 2018-2022 Reader's Digest Air Conditioner
Voted by Australians Highly Commended TRUSTED BRAND 2023-26 Reader's Digest Air Conditioner

Eligible Products Must Be Purchased By 11/12/2026.
Prepaid Mastercard® Must Be Claimed By 11/01/2027.

AUSTRALIA'S FAVOURITE AIR®

GENERAL'S BLACK FRIDAY PROMOTION IS BACK!

GENERAL Australia (formerly Fujitsu General Australia) is excited to launch this years 'Black Friday' Promotion. Customers who purchase an eligible General Airstage reverse cycle wall mounted split system from **Monday 2nd November 2026 to Friday 11th December 2026**, will receive a digital prepaid Mastercard valued up to $200* (via redemption).

HOW DOES IT WORK?

Once a customer purchases and fully pays for their eligible product during the promotional period, they simply need to complete their claim online by 11:59pm AEDT Monday 11th January 2027. It is essential that you staple a copy of the GENERAL Australia A5 flyer to your customer's receipt so that the following process is clear and there is no ambiguity when it comes to claiming their reward.

HOW DOES A CUSTOMER CLAIM?

To submit a claim for the 'Black Friday' reward:

1. Customer purchases and fully pays for an eligible product between 02/11/26 - 11/12/26.
2. Customer visits the promotion web page at **generalairstage.com.au/promotions** to lodge their claim.
3. Customer enters all required information including the outdoor model and serial numbers and indoor model number to complete their claim.
4. Customer uploads a copy of their proof of purchase (i.e. a valid tax invoice or purchase receipt), and proof of payment (i.e. a transaction or EFT receipt, bank statement or credit card slip) showing the purchase. **Note: If the unit was purchased and paid for in cash, this must be clearly displayed on the invoice.**
5. Claim is validated within four (4) weeks of submission.
6. Customer will be sent an email notification of claim approval.
7. The digital prepaid Mastercard will be delivered within five (5) business days of claim approval via SMS to the Australian mobile phone number submitted with the claim.
8. The digital prepaid Mastercard needs to be activated within three (3) months by following the link to access the Vault Payments Application via the App store that is sent in the SMS with their digital prepaid Mastercard activation code.

PLEASE NOTE: If a customer has purchased an Eligible Product for their domestic/residential use during the Promotional Purchase Period but have not yet had it delivered or installed, and therefore cannot locate the outdoor serial number in time to make a valid claim, they must contact GENERAL Australia in writing via www.generalairstage.com.au/help-centre/contactus prior to 11:59pm AEDT on 11/01/27 so that alternative arrangements for reward issue can be made. No claims will be accepted under any circumstances after 11:59pm AEDT on 11/01/27.

MARKETING SUPPORT

This promotion will be supported by an integrated marketing campaign. We will supply you with an array of point of sale materials to help promote the offer.



The GENERAL Australia Marketing team will also be able to assist with co-operative advertising requests for press or catalogue creative as well as digital creative assets. Please email your request through to the Marketing team using the contact details below.

CONTACT

For any enquiries relating to this promotion, please speak with your GENERAL Australia Business Manager, call 1300 882 201 or email **communications@generalairstage.com.au**

PROMOTIONAL PERIOD

- Promotion runs from 9:00am AEDT Monday 2nd November 2026 to 4:59pm AEDT Friday 11th December 2026.
- Claims close 11:59pm AEDT Monday 11th January 2027.

This offer is strictly available for purchases made for domestic household use only (businesses excluded).

ELIGIBLE PRODUCT LISTING

TYPE	SET CODE	OUTDOOR MODEL NUMBER	INDOOR MODEL NUMBER	REWARD AMOUNT $	kW
LIFESTYLE RANGE - REVERSE CYCLE WALL MOUNTED SPLIT SYSTEM					
2.5kW - 5.0kW	SET-ASTG09KMTC	AOTG09KMTC	ASTG09KMTC	$150	2.5
	SET-ASTG12KMTC	AOTG12KMTC	ASTG12KMTC		3.5
	SET-ASTH18KMTD	AOTH18KMTD	ASTH18KMTD		5.0
6.0kW - 7.1kW	SET-ASTH22KMTD	AOTH22KMTD	ASTH22KMTD	$200	6.0
	SET-ASTH24KMTD	AOTH24KMTD	ASTH24KMTD		7.1
	SET-ASTH24KMTE	AOTH24KMTE	ASTH24KMTE		7.1
LIFESTYLE NEXT RANGE - REVERSE CYCLE WALL MOUNTED SPLIT SYSTEM					
2.5kW - 5.0kW	SET-ASTG09KMTC-NXT	AOTG09KMTC	ASTG09KMTC	$150	2.5
	SET-ASTG12KMTC-NXT	AOTG12KMTC	ASTG12KMTC		3.5
	SET-ASTH18KMTD-NXT	AOTH18KMTD	ASTH18KMTD		5.0
6.0kW - 7.1kW	SET-ASTH22KMTD-NXT	AOTH22KMTD	ASTH22KMTD	$200	6.0
	SET-ASTH24KMTD-NXT	AOTH24KMTD	ASTH24KMTD		7.1
	SET-ASTH24KMTE-NXT	AOTH24KMTE	ASTH24KMTE		7.1
COMFORT RANGE - REVERSE CYCLE WALL MOUNTED SPLIT SYSTEM					
2.5kW - 5.0kW	SET-ASTH09KNCA	AOTH09KNCA	ASTH09KNCA	$150	2.5
	SET-ASTH12KNCA	AOTH12KNCA	ASTH12KNCA		3.4
	SET-ASTH14KNCA	AOTH14KNCA	ASTH14KNCA		4.2
	SET-ASTH18KNTA	AOTH18KNTA	ASTH18KNTA		5.0
6.0kW - 7.1kW	SET-ASTH22KNTA	AOTH22KNTA	ASTH22KNTA	$200	6.0
	SET-ASTH24KNTA	AOTH24KNTA	ASTH24KNTA		7.1

TERMS & CONDITIONS

*Purchase by 11:59pm AEDT 11/12/26. Claim by 11:59pm AEDT 11/01/27. Domestic and residential purchases only. Eligible models only, see website for list. Excludes SET-ASTG30/34KMTC, SET-ASTH30/34KMTD, SET-ASTH30/34KMTD-NXT, SET-ASTH30/34KNTA and all cooling only models. Exclusions apply, see generalairstage.com.au/promotions for full terms and conditions. Proof of purchase and payment required. Customers will need their outdoor model and serial numbers and indoor model number to complete their claim. Reward: GENERAL Prepaid Mastercard, value based on model purchased (see full terms and conditions). The GENERAL Prepaid Mastercard®is issued by Vault Payment Solutions Group Pty Ltd pursuant to license by Mastercard. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. Promoter is GENERAL Australia (ABN 55 001 229 554) of 1 Telopea Place, Eastern Creek NSW 2766. GABF<TP>11/26